

HRVATSKA POŠTANSKA BANKA

HPB d.d. 2021

Investor information and unaudited financial statements

Limitation of liability

- The information and data contained in this presentation are intended to be general background information on Hrvatska poštanska banka p.l.c. (hereinafter referred to as the Bank or HPB) and its activities. It is supplied in summary form and therefore not necessarily complete. Certain statements contained herein may be statements of future expectations and other forward-looking statements about HPB, which are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. In addition to statements which are forward-looking by reason of context, words such as "may", "will", "should", "expects", "plans", "contemplates", "intends", "anticipates", "believes", "estimates", "predicts", "potential", or "continue" and similar expressions typically identify forward-looking statements. By their nature, forward-looking statements involve known and unknown risks and uncertainties because they relate to events and depend on circumstances that may or may not occur in the future. As such, no forward-looking statement can be guaranteed. Undue reliance should not be placed on these forward-looking statements. Many factors could cause our results of operations, financial condition, liquidity, and the development of the industries in which we compete, to differ materially from those expressed or implied by the forward-looking statements contained herein.
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- This presentation has been prepared and the data checked with the greatest possible care. Nonetheless, rounding, transmission, typesetting and printing errors cannot be ruled out. In the summing up of rounded amounts and percentages, rounding-off differences may occur.

Type and name of prescribed information:	Quarterly financial statements for the period 1.1.2021 - 31.12.2021, HPB d.d. 2021 Investor information and unaudited Financial statements
Issuer name, headquarter and address:	Hrvatska poštanska banka p.l.c., Jurišićeva 4, HR-10000 Zagreb
Issuer's Legal Entity Identifier (LEI) Home Member State:	529900D5G4V6THXC5P79 Republic of Croatia
International Securities Identification Number (ISIN)	HRHPB0RA0002
Stock code (ticker):	HPB-R-A
Regulated market and segment:	Zagreb Stock Exchage, Official market

In accordance with the Capital Markets Act, Hrvatska poštanska Banka p.l.c. publishes unaudited financial statements for the period from January 1 to December 31, 2021.

Original and official quarterly report is published in Croatian.

The report includes:

- Management report of Hrvatska poštanska Banka p.l.c.
- Statement by persons responsible for compiling the report
- Unaudited set of unconsolidated financial statements (balance sheet, profit or loss statement, statement of changes in equity, cash flow statement) and
- Notes to the financial statements

Financial statements and notes have been compiled in accordance with instructions defined in Rulebook on the content and structure of the issuer's reports for periods during the year (NN 114/2018, 27/2021).

1 Executive Summary

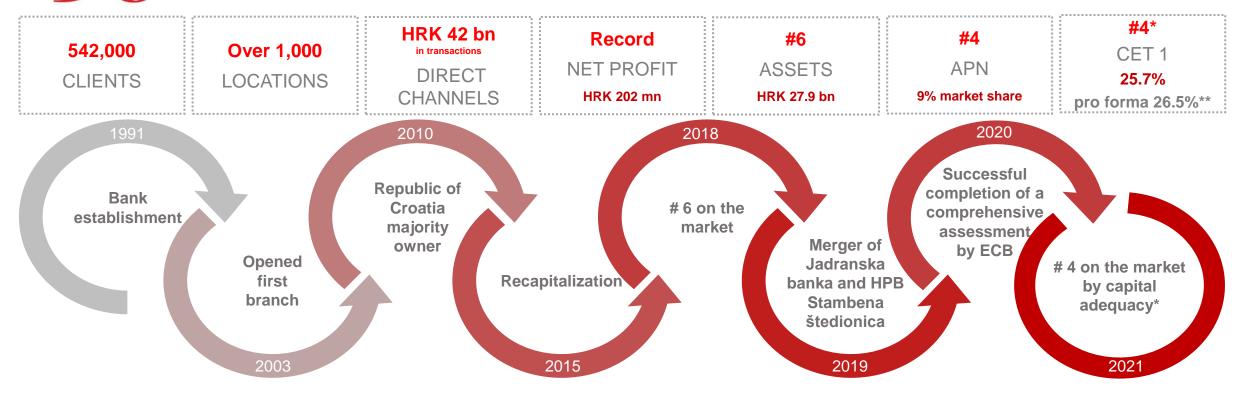
2 Macroeconomic environment

3 Financials

4 Risk Management

5 Appendix

3 Сенрв We are creating conditions for a better life in Croatia



We volunteer for Croatia

We volunteer in the earthquake-affected areas, participate in the action of cleaning ragweed and furnishing the center for education

Plant with HPB

Ecological Croatia afforestation project - planting 30,000 seedlings of indigenous tree species for HPB's 30 years at 7 locations throughout Croatia

*Data as of 30.9.2021

5 ** Pro forma CET 1 with included H2 2021 net profit Source: HPB management reports

Promoting financial literacy

Video series of financial education (LinkedIn)

APN loans

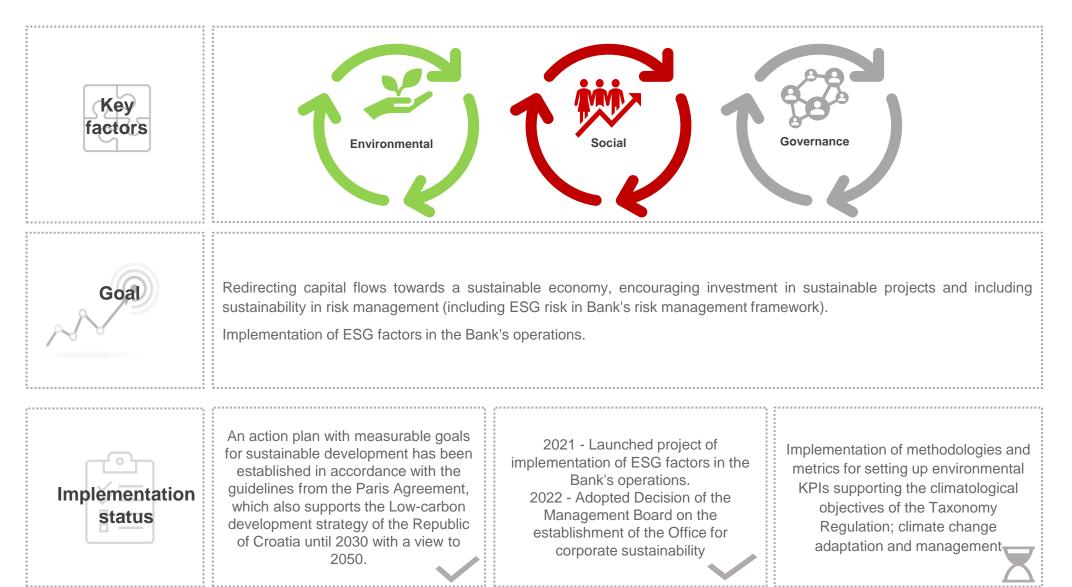
We support young people who are buying or building their home

Feel the harmony

We provided a series of free concerts of Zagreb Soloists to our citizens in Osijek, Split, Rijeka, Varaždin and Zagreb

Sustainability and corporate social responsibility





*ESG = environmental, social, governance

Sustainability and corporate social responsibility



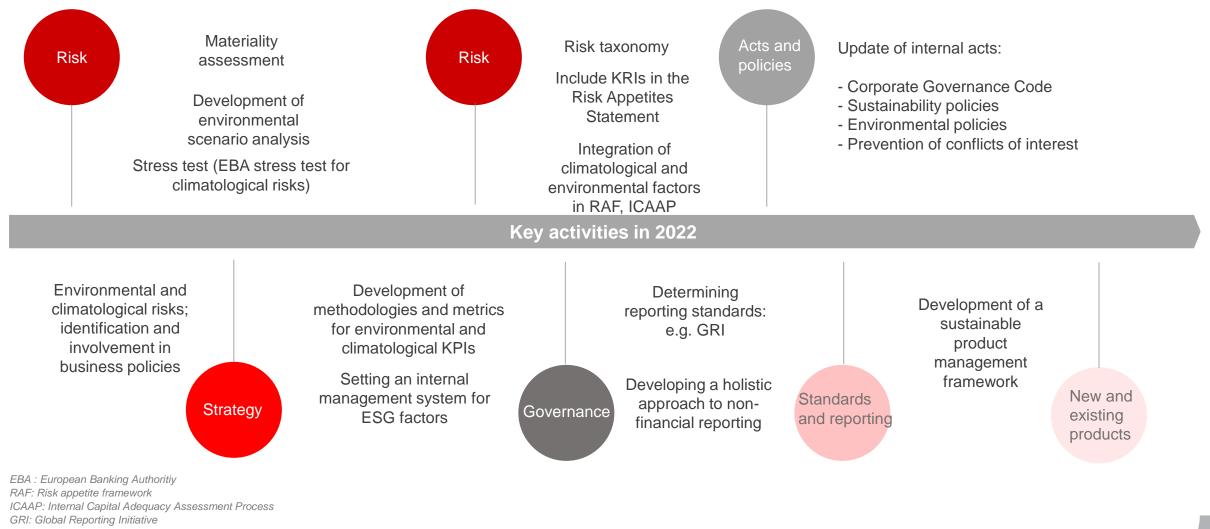
ted es	ENVIR	ONMENTAL			SOCIAL		GOVER	NANCE	
ted es	My green decision	Plant with HPB	Three environmental	Service quality and availability		Community	Anti-corruption policies	ESG risk management	Governance
Complet activitie	An initiative to raise awareness of the importance of waste management	Ecological volunteer action in which 30,000 seedlings of indigenous tree species were planted throughout Croatia in accordance with the expert advice of Hrvatske šume	KPIs Managing factors with direct impact on the environment: Reduced paper, electricity and water consumption. Publication within the revised AFS 31.3.2022.	of local community development: Bank in Post Office in more than 1,000 locations.	E-classroom - online education of employees. Data nursery - data literacy	Educational series HPB promoting financial literacy. Corporate volunteer program Volunteer for Croatia	Implementation of the Conflict-of- Interest Management Policy for transparent business.	Analysis of Bank's portfolio and ESG risks. Mapping collateral according to physical risks.	HPB wins Corporate Governance Award in the Official Market of Zagreb Stock Exchange for 2020

The Bank initiates the implementation of sustainability factors through six segments, and by defining priority activities for each segment:

Ongoing activities

1. Strategy	2. Management	3. Risk	4. Policies	5. Reporting system	6. Products
Materiality assessment	Defining roles of Management Board and directors	Redesign of data management models and creation of methodologies	Integration of ESG factors into all relevant acts	Establishment of a new non-financial report; developing a holistic approach	Evaluation of the existing portfolio and defining guidelines for
Measuring the impact of ESG risk on Bank's operations	Integration of the organizational structure of ESG management	Inclusion of environmental and climatological risks in risk policies	Close cooperation with stakeholders and all third parties	Publications based on the management of ESG factors	future development
Establishing environmental KPIs	Establishment of a three-line defense model	Establishing monitoring and mitigation of environmental and climatological risks			

Sustainability and corporate social responsibility *Plan 2022*



- KRI: key risk indicator
- KPI: key performance indicator

3Сань

Record profit after tax in 30-year history



8.4

2021

Further progress across strategic pillars

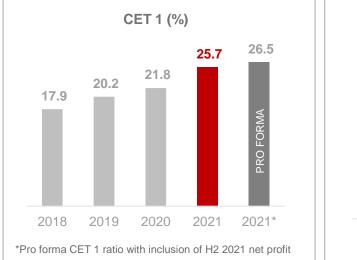
- Largest banking business network through own branch offices and post offices - project Bank in Post Office; HPB and HP concluded new Framework agreement on strategic partnership and outsourcing;
- Record net profit in 30-year history (HRK +20 mn vs. 2020); improved C/I performance indicator (-1.8 pp vs. 2020), adequate and sustainable ROAE (+0.4 pp vs. 2020);
- Established data infrastructure for Bank's further growth and development through intensive internal projects.

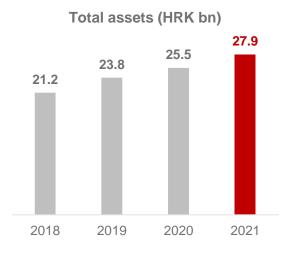
Stable capital position

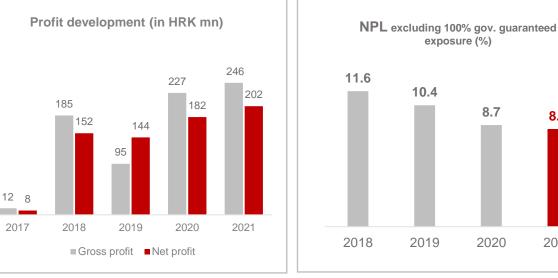
High level of capital adequacy places the Bank at the top of banking institutions in the Republic of Croatia.

Strong growth in 2021

- Asset increase HRK +2.4 bn in 2021:
- Improved portfolio quality with NPL ratio excluding 100% government guaranteed exposures on historically lowest level.







- Income statement items are shown in cumulative from start of the period until the reporting date; cumulative 01.01 - 31.12;
- Balance sheet items are shown as at reporting date; 31.12.



Key Financials 2021

Operating profit (in HRK mn)

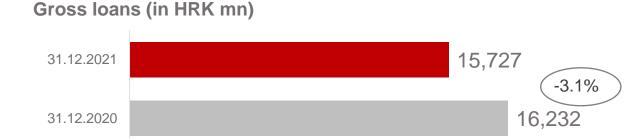


Growth driven by increase in net fee income, trading and other income with slightly lower operating expenses.

Profit after tax (in HRK mn)



Record profit after tax driven by operating profit.



Increase of housing loans exceeded by the decrease in central government and corporate segments.

CET 1 capital ratio (in %)



High capitalisation level.

*Pro forma CET 1 ratio with inclusion of H2 2021 net profit

- Income statement items are shown in cumulative from start of the period until the reporting date; cumulative 1.1-31.12;
- Balance sheet items are shown as at reporting date; 31.12.

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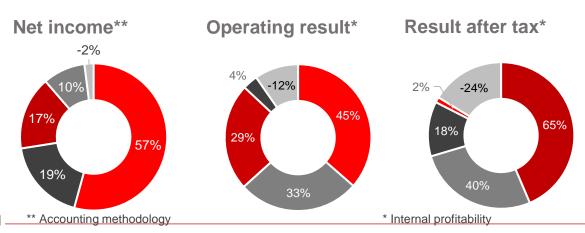
3 С^{анрв}

Highest profit after tax in history

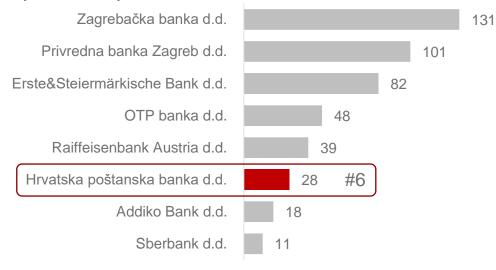
0 1		31.12.2019	31.12.2020	31.12.2021
Assets	HRK mn	23,844	25,500	27,861 🔺
Net loans to customers	HRK mn	13,341	14,725	14,243 🔻
Deposits	HRK mn	20,069	21,214	23,191 🔺
Equity	HRK mn	2,370	2,473	2,650 🔺
CET 1 capital ratio	%	20.2	21.8	25.7 🔺
NPL ratio	%	10.8	10.4	9.8 🔻
NPL ratio excl. 100% gov. guaranteed exposure	%	10.4	8.7	8.4 🔻
NPL coverage	%	67.5	62.2	61.1 🔻
NPL coverage excl. 100% gov. guaranteed exposure	%	70.0	74.2	72.1 🔻

	1.1.	-31.12.2019	1.131.12.2020	1.131.12.2021	
Income	HRK mn	1,227	1,121	1,143	
Net profit	HRK mn	144	182	202	
Cost-to-income ratio	%	61.3	64.1	62.3	•
Return on equity (ROE)	%	6.1	7.4	7.6	

Results by business segments as of 31.12.2021



Market share by total assets as of 30.9.2021 (in HRK bn)



CorporateFinancial marketSME

Retail

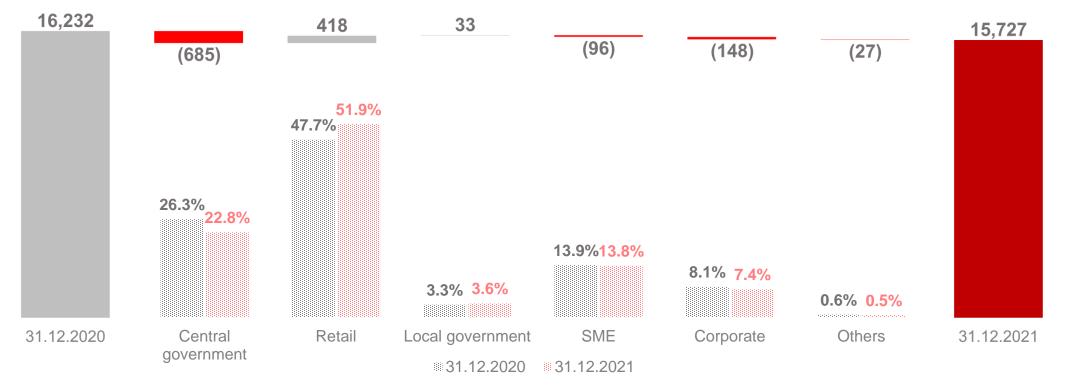
Other

Result after tax - Due to methodological changes under IFRS 9, reallocation of provisions and one-off effects had largest negative impact on the retail segment, and a positive one on the corporate and SME segments.

Gross loans development



Gross loans (in HRK mn)

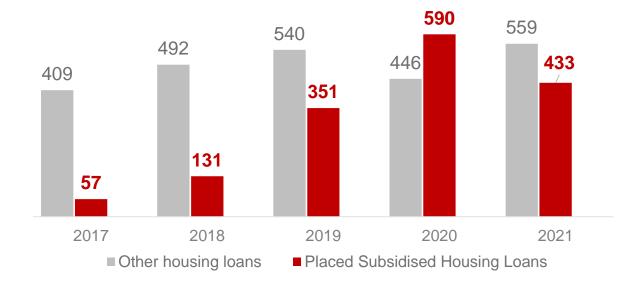


- Retail loans increase supported by higher housing loans (HRK +578.4 mn or +15.5%) representing stable upward trend;
- Financing corporate, central and local government through 2021 has been driven by a recovery from COVID-19 pandemic and strong price competition in the banking sector;
- The central government realized a significant part of its financial needs on the market by issuing bonds;
- The absence of significant investments affected the impossibility of expanding lending activities in the large corporate segment.

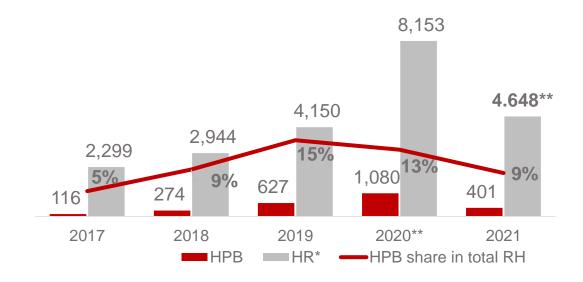
Subsidised Housing Loans

Housing loan volume (in HRK mn)





Number of approved subsidised housing loans



- Bank's share in APN loans is significantly above its market share;
- Bank participates in subsidised housing loan program since 2017;
- In the last, sixth, round, the Bank approved HRK 270.4 mn APN loans.

* Source https://mgipu.gov.hr/

^{**} In 2020, two APN tranches were conducted

Portfolio quality improves

NPL ratio development (in %)

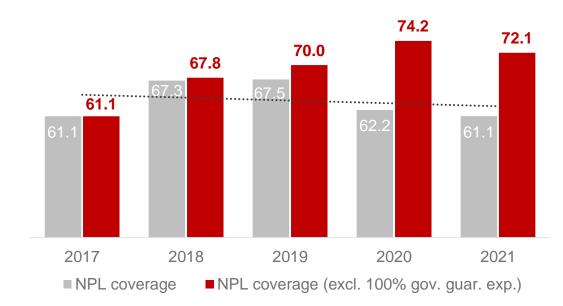


NPL coverage development (in %)

12.8 12.8 12.8 11.6 10.4 10.4 8.7 9.8 8.4 2017 2018 2019 2020 2021 ■ NPL (excl. 100% gov. guar. exp.)

Market NPL ratio* 4.7%

Market NPL coverage* 63.2%



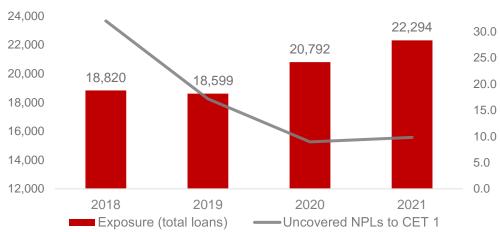
- NPL ratio continues long-term positive trend as a result of collection activities and reduction of non-performing exposures which in combination with increase of performing placements leads to historically lowest level of NPL ratio;
- Excluding 100% government guaranteed exposures, NPL share is at the lowest level in the history;
- NPL coverage is still at a high level and if we exclude 100% government guaranteed exposures NPL coverage is significantly above the market average.

Strong NPL coverage



		2018	2019	2020	2021
Total exposure	HRK mn	18,820	18,599	20,792	22,294
Total NPL stock	HRK mn	2,201	2,009	2,163	2,174
NPL %	%	11.7	10.8	10.4	9.8
Loss allowance for loans	HRK mn	(1,632)	(1,554)	(1,599)	(1,575)
NPL	HRK mn	(1,481)	(1,355)	(1,346)	(1,329)
PL provision	HRK mn	(151)	(199)	(254)	(246)
NPL Coverage	%	67.3	67.5	62.2	61.1
NPLs not covered by provisions	HRK mn	569	455	563	599
NPLs with 100% goverment guarantees	HRK mn	0	76	356	341
Uncovered NPLs	HRK mn	569	379	207	258
CET1*	HRK mn	1,777	2,209	2,314	2,631
Uncovered NPLs to CET 1	%	32.0	17.2	8.9	9.8

*CET 1 with inclusion of H1 2021 net profit



Uncovered NPLs to CET 1 trend

- Active NPL portfolio management with an objective to maintain uncovered NPLs to CET1 ratio at low level;
- NPL coverage by total provisions is 72.4%.

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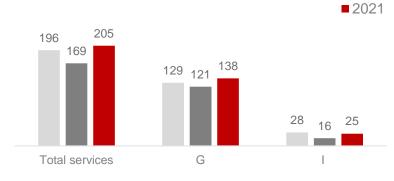
Economic indicators (y-o-y)

2019 ■ 2020

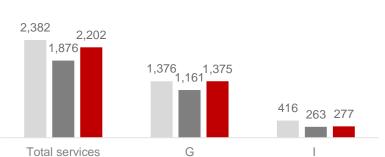




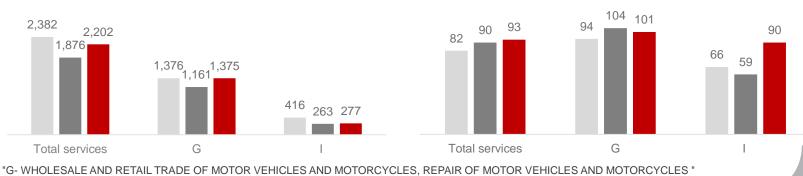
Account balance* (in HRK bn)



Number of accounts* (in mn)



Average account balance* (in HRK)

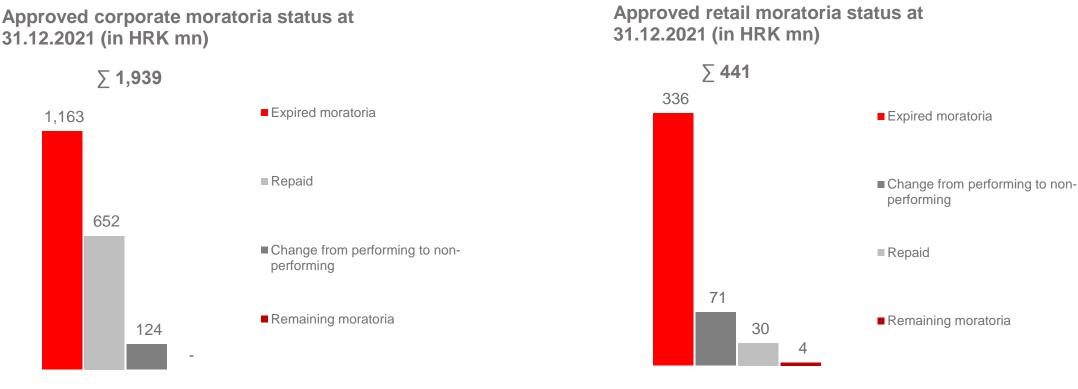


*Source: https://www.porezna-uprava.hr/Dokumenti (data for 2019, 2020 and 2021) 17

"I- ACCOMMODATION AND FOOD SERVICE ACTIVITIES '

COVID-19 measures





- HRK 4 mn (0.9% total approved) in retail segment remaining moratoria as at 31.12.2021; while there is no remaining moratoria in corporate segment;
- Total defaulted loans since moratoria approval at 31.12.2021 amounted HRK 195 mn (6.4% corporate, 16.1% retail in total approved moratoria);
- As at 31.12.2021 total expired moratoria in the amount HRK 1.5 bn status performing.
- 18 Source: HPB management reports

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Key financials – Income statement



		Q4 2020	Q4 2020	Δ q-o-q	2020	2021	Δ y-o-y
Net interest income	HRK mn	138	128	(9.8) 🔻	543	529	(13.5) 🔻
Net fee income	HRK mn	43	44	0.9 🔺	176	193	16.6 🔺
Operating income	HRK mn	200	192	(8.1) 🔻	804	826	21.8 🔺
Operating expense	HRK mn	(137)	(157)	20.6	(515)	(514)	(0.6) 🔻
Operating profit	HRK mn	64	35	(28.7) 🔻	289	312	22.4 🔺
Provisioning	HRK mn	(36)	(41)	5.6 🔺	(62)	(66)	3.7 🔺
Net profit	HRK mn	17	(4)	(21.6) 🔻	182	202	20.1 🔺
Cost-to-income ratio	%	68.2	81.8	13.6 🔺	64.1	62.3	(1.8) 🔻
Net interest margin	%	2.2	1.9	(0.3) 🔻	2.2	2.0	(0.2) 🔻

Negative impact events in Q4 2021:

- Introduction of COVID-19 measures limited the access to the Bank for a significant number of clients, as the only bank under these measures on the market; caused additional costs (physical protection, employee testing, etc.);
- Significant impact of operating expenses on the last quarter due to the intensive activities initiated on all regulatory projects (EURO, MREL, ESG, etc.)
- NII lower by 2.5% due to decreased loan portfolio, lower market interest rates and strong price competition on banking market; interest expenses management in 2021 (-36.8%) did not neutralise decrease in interest income (-5.0%) vs PY;
- Higher NFCI +9.7% due to withdrawal of COVID-19 measures related to card transactions, successful and prolonged tourist season and recovery of economic activity, rebounding to pre-COVID Q4 2019 level (HRK 44 mn Q4 2019);
- Operating profit growth (+22.4 mn) as a result of higher NFCI, trading and other income, followed by slightly lower operating expenses due to reduction of deposit insurance premium and lower depreciation;
- Highest net profit in 30-year history.

Operating profit development



Operating profit development (in HRK mn)

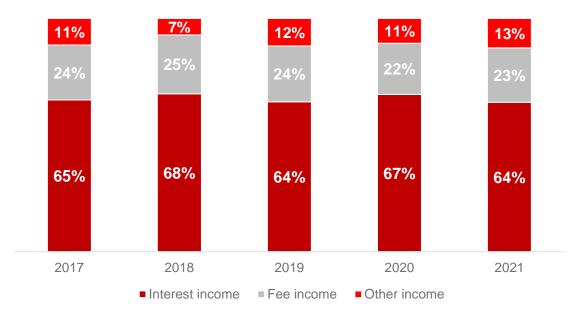


- Increase in other income driven by trading income (sale of equity instruments during Q2 2021);
- Operating expenses slightly decreased mainly due to lower depreciation and deposit insurance premium.

Net income development

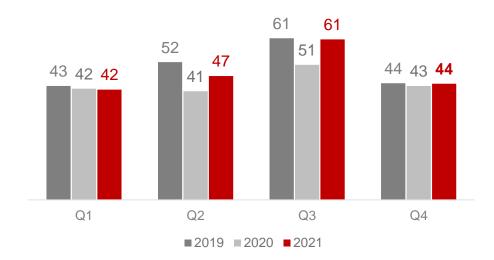


Composition of net income

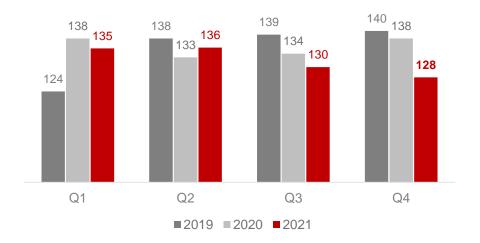


- Higher net fee income as a result of increased fees from credit card transactions, regained its prepandemic level in H2 2021 (HRK 44 mn Q4 2019);
- Despite savings on expense side (HRK -15.7 mn), net interest income lower vs PY mostly due to the intense price competition on the market;

Net fee income (in HRK mn)



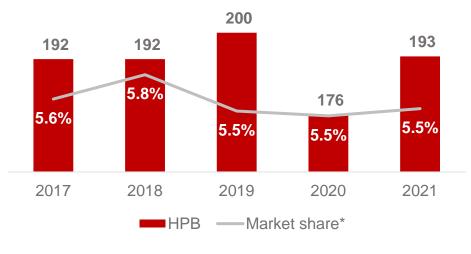
Net interest income (in HRK mn)



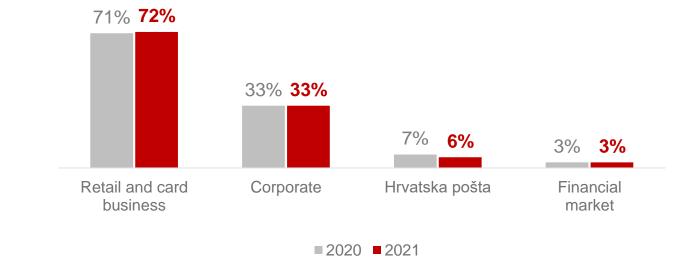
Fees and commissions



Net fee income overview (in HRK mn)



Composition of net fee and commission income by sales segments

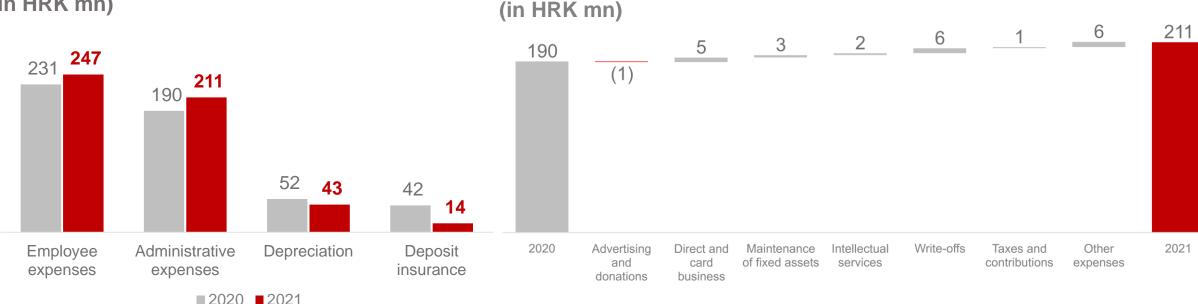


* Market data available for 9M 2021

- NFCI in the last two quarters regained its pre-COVID levels;
- Increase in net fee and commision income mainly driven by successful tourist season, recovery of economic activities and withdrawal of COVID-19 measures related to card business (net income from card business +44.0%);
- HPB net fee income on par with the banking sector with a relatively stable share.
- 23 Source: HPB management reports

Operating expenses

Composition of operating expenses (in HRK mn)

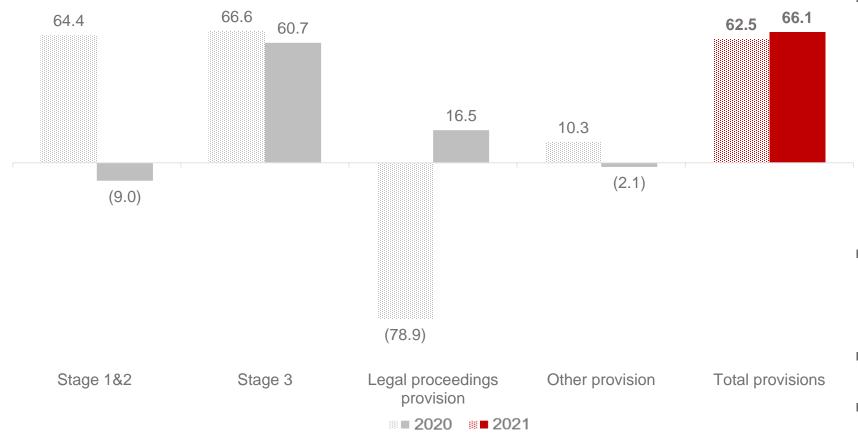


Administrative expenses development

- Operating expenses slightly lower (HRK 1 mn or 0.1%) coming from reduction of deposit insurance premium and lower depreciation expense;
- Employee costs up as a result of investing in IT internal resources;
- Administrative expenses increased (+11.0%) due to the timely addresing regulatory requirements and improvements of Bank's processes in order to eliminate technological debt:
 - consulting services for initiated regulatory projects (Euro, MREL),
 - migration to Visa brand,
 - write-offs,
 - renovation of earthquake-damaged buildings and
 - costs caused by COVID-19 pandemic (disinfection of business premises and COVID certificates).
- 24 Source: HPB management reports

Provisioning

Structure of net provision expenses in 2020/2021 (in HRK mn)



3C

- Stage 1&2 movement under positive impact of portfolio development in relation to risk profile in 2021 (higher share of retail housing loans and shortterm borrowings to institutions liquid representing asset) compared to 2020, which was marked by impact of COVID-19;
- Lower stage 3 provisions (y-o-y) solely due to the revenues from increased NPL collection activities;
- Regular legal cases provisions;
- Release of other provisions is the result of assets value adjustment.

Key financials – Balance sheet

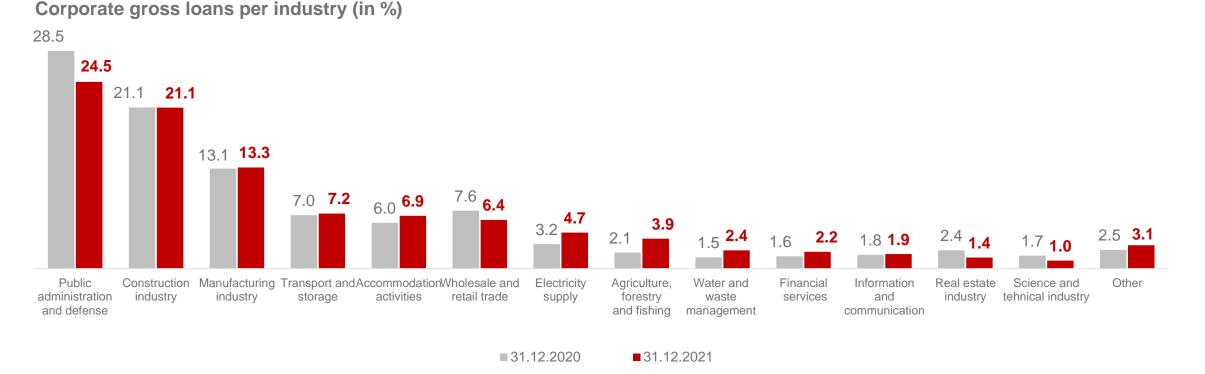


		31.12.2020	31.12.2021	∆ ytd
Assets	HRK mn	25,500	27,861	2,361
Gross loans	HRK mn	16,232	15,727	(505)
Deposits	HRK mn	21,214	23,191	1,977
Equity	HRK mn	2,473	2,650	177
Regulatory capital	HRK mn	2,312	2,631	319
Loan/deposit ratio	%	69.4	61.4	(8.0)
ROAE	%	7.5	7.9	0.4
NPL ratio	%	10.4	9.8	(0.7)
NPL ratio excl. 100% gov. guaranteed exposure	%	8.7	8.4	(0.4)
NPL coverage	%	62.2	61.1	(1.1)
NPL coverage excl. 100% gov. guaranteed exposure	%	74.2	72.1	(2.1)
Loss allowance for loans	HRK mn	(1,599)	(1,575)	(25)

- Assets records continuous growth +9.3% ytd as a result of increase in liquid assets +47.8% primarily due to continuous increase in deposits; securities increased +6.5% while gross loans decreased -3.1%;
- Deposits up +9.3% with largest increase in SMEs +22.0%, the central state and large corporate segment +20.7%, and retail +1.9%.

Corporate portfolio industry distribution

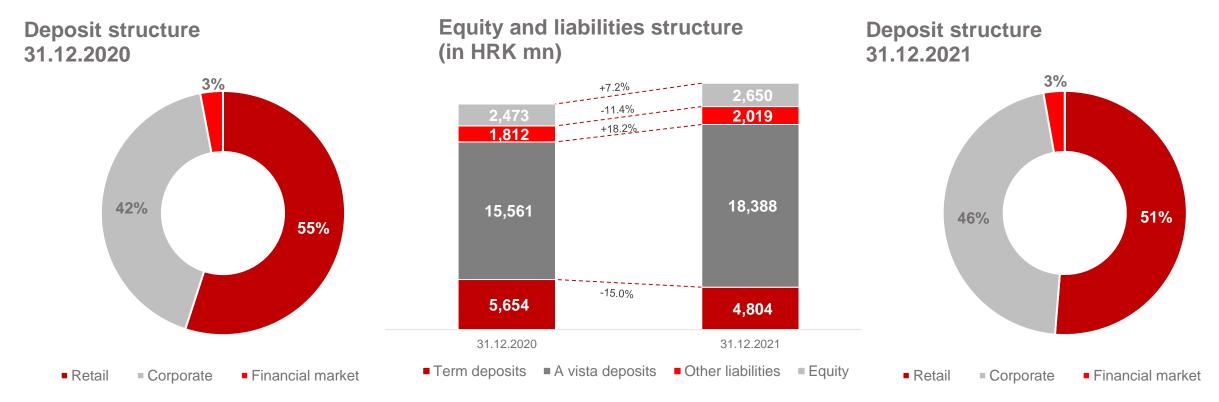




- Recovery of the corporate segment in 2021 due to the received aid as a result of the COVID-19 pandemic;
- Corporate lending activity is primarily focused on loans for liquid assets and refinancing of existing liabilities, while lending to development projects has been significantly slowed down or postponed;
- Public administration and defense segment realized a significant part of its financial needs in the market by issuing bonds in 2021;
- Accommodation activities lending was done backed up by government guarantee schemes.

Composition of equity and liabilities



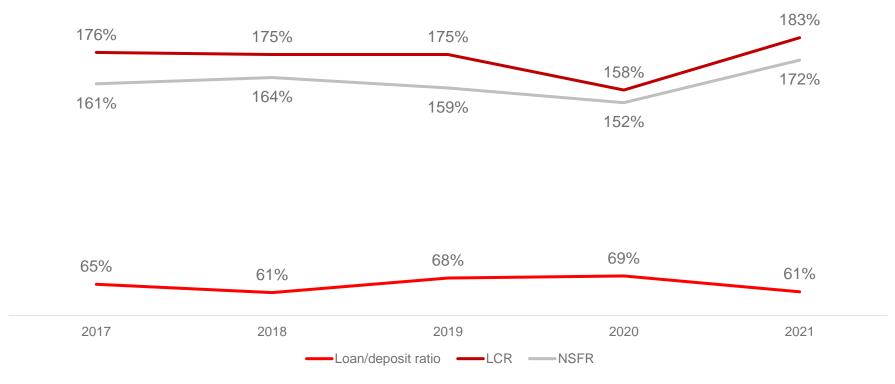


- Favourable impact on costs from observable trend of reduction of interest rates on deposits and continuous effective interest rate management;
- Customer deposits dominate the funding mix with an 83.2% share
 - Bank holds 5.92% of all deposits on a market at 30.11.2021 (31.12.2020 = 5.75%);
- Stable wholesale funding structure attracted funds through foreign financial institutions, CBRD and CNB repo loans.

Liquidity Overview



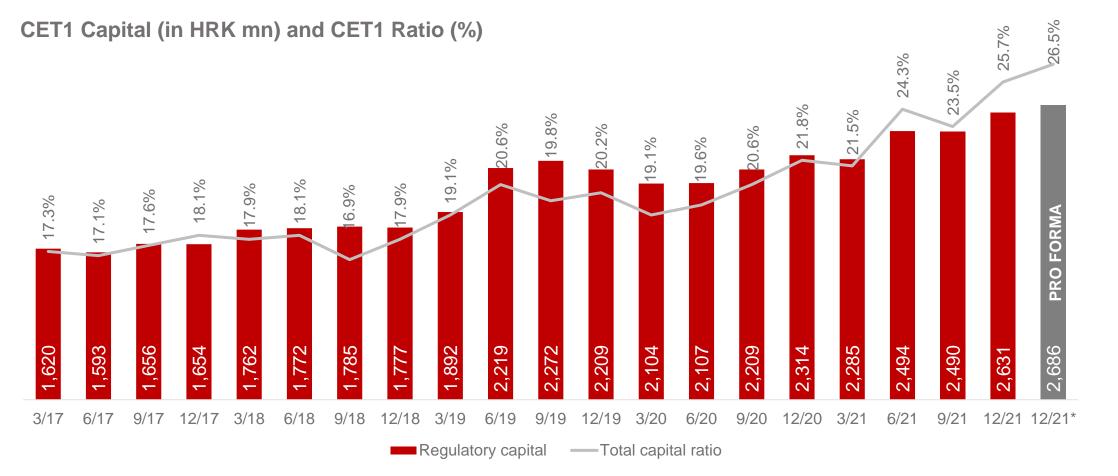
Liquidity ratios



- The Bank's liquidity remains at a high level with a significantly low loan-to-deposit ratio and highest liquidity coverage ratio in recent history (183%);
- High share of customer deposits (83.2%) in financing mix.

Continuously strong capital position





- Total capital adequacy ratio is higher compared to PY (+ 3.82 pp) mainly due to higher regulatory capital as a result of H2 2020 and H1 2021 net profit recognition;
- Pro forma CET1 calculation includes H2 2021 net profit.

30 Source: HPB management reports

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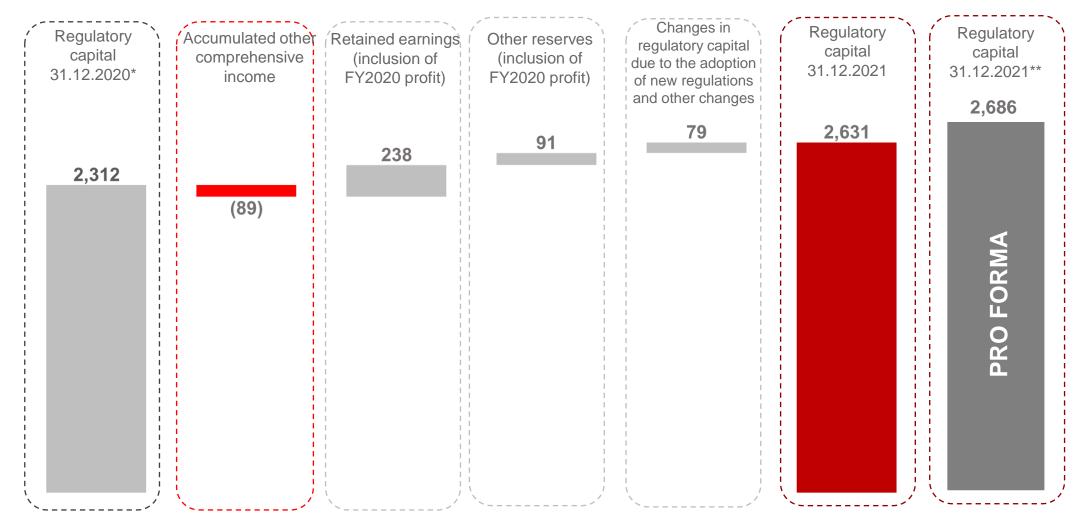
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Regulatory Capital Development



Regulatory capital development (in HRK mn)

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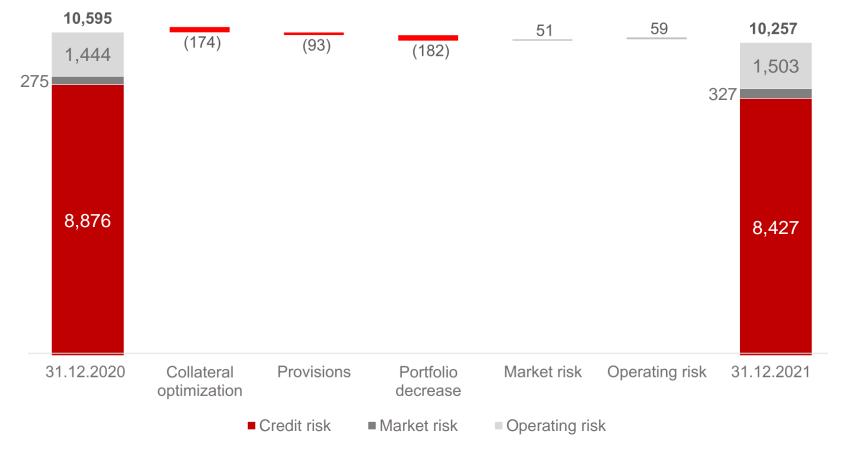
*Note there is a difference to regulatory capital reported in Investor information for Q4 2020 (HRK 2,314 mn) due to revised deduction amount of deferred tax assets - a decrease of HRK 1.8 mn in comparison with unaudited calculation of regulatory capital presented in Investor information for Q4 2020 **Regulatory capital with inclusion of 2021 net profit

Source: HPB management reports

RWA Development



RWA development (in HRK mn)

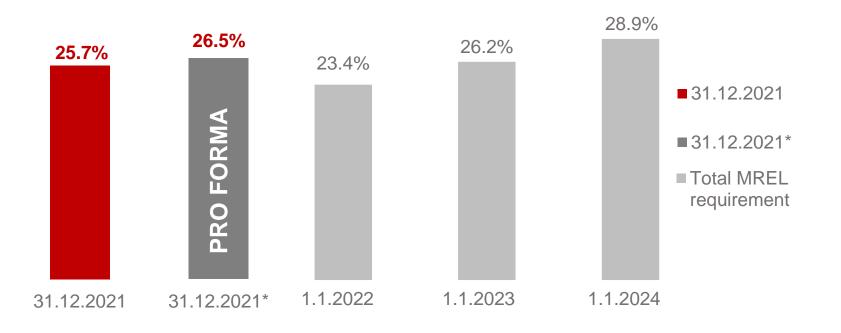


Risk-weighted assets decreased only in the credit risk segment due to collateral optimization and decrease in NPE.

Meeting MREL requirements



Actual CET1 ratios vs. total MREL requirement



^{*} Pro forma CET 1 ratio with inclusion of H2 2021 net profit

- The Bank has adopted plan to meet MREL requirements during H1 2021;
- Bank's total capital ratio above first binding transitional MREL requirement.

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	31.12.2020				31.12.2021				
Segment	Stage	Exposure	Exposure excluding100 % government guarantees	Coverage	Coverage without 100% government guarantees	Exposure	Exposure excluding 100% government guarantees	Coverage	Coverage excluding100% government guarantees
CORPORATE	S1	58.5%		3.8%		45.9%		1.4%	
CORPORATE	S2	6.8%		8.1%		18.2%		7.6%	
CORPORATE	S3	34.7%	21.7%	47.7%	75.2%	35.9%	25.8%	47.8%	75.7%
SME	S1	49.3%		4.2%		41.4%		1.8%	
SME	S2	16.8%		15.5%		26.6%		8.2%	
SME	S3	33.9%	33.9%	71.3%	71.3%	31.9%	31.9%	66.7%	66.7%
STATE	S1	98.7%		1.0%		98.6%		0.4%	
STATE	S2	1.3%		7.2%		1.4%		2.9%	
STATE	S3	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.0%	2.0%*
RETAIL	S1	88.5%		0.5%		86.1%		1.3%	
RETAIL	S2	3.2%		7.6%		4.4%		10.8%	
RETAIL	S3	8.3%	8.3%	75.6%	75.6%	9.5%	9.5%	72.7%	72.7%
TOTAL	S1	85.9%		1.0%		84.5%		0.7%	
TOTAL	S2	3.7%		10.5%		5.7%		8.5%	
TOTAL	S3	10.4%	8.7%	62.2%	74.2%	9.8%	8.4%	61.1%	72.0%

*Relates to the exposure below HRK 0.5 mn.

1 Executive Summary

2 Macroeconomic environment

3 Financials

4 Risk Management

5 Appendix

Management report of Hrvatska poštanska Banka p.l.c.

Management report of Hrvatska poštanska Banka p.l.c. for the period from January 01 to December 31, 2021 is contained in the previous section of this material.

Marko Badurina

President of the Management Board

Anto Mihaljević Member of the Management Board

Ivan Soldo

Member of the Management Board

Statement by persons accountable for compiling the report of HPB p.l.c.

In accordance with the Capital Market Act, the Management Board of HPB plc., states that according to their best knowledge the set of unaudited financial statements for the period from January 01 to December 31, 2021, compiled in accordance with the accounting regulation applicable to credit institutions in Croatia, presents complete and accurate view of assets and liabilities, losses and gains, financial position and results of HPB p.l.c.

Tea Bažant

Executive Head of finance division

Marko Badurina

Chief Executive Officer

Anto Mihaljević

Member of the Management Board

Ivan Soldo

Member of the Management Board

Annex 1					
	13	SUER'S GENERAL	DATA		
Reporting period:		01.01.2021.	to	31.12.2021.	
Year:		2021			
Quarter:		4			
	Quarterly	financial stateme	ents		
Registration number (MB):	03777928	Issuer's h	ome Member State code:	HRVATSKA	
Entity's registration number (MBS):	080010698]			
Personal identification number (OIB):	87939104217]	LEI:	529900D5G4V6THXC5P79	
Institution code:	319				
Name of the issuer:	HRVATSKA POŠTANSK	A BANKA, p.I.c.			
Postcode and town:	10000	J	ZAGREB		
Street and house number:	JURIŠIĆEVA 4				
E-mail address:	hpb@hpb.hr				
Web address:	www.hpb.hr				
Number of employees (end of the reporting	1289				
Consolidated report:	KN (KI	N-not consolidated/KD-cor	solidated)		
Audited:	RN (RN-not audited/RD-audite	d)		
Names of subsidiaries	(according to IFRS):		Registered o	ffice:	MB:
Bookkeeping firm:	No	(Yes/No)	(nome of the	bookkeeping firm)	
Contact person:			(name or the	bookkeeping inni)	
Telephone:	(only name and surname 014804670	of the contact person)			
E-mail address:	tea.bazant@hpb.hr				
Audit firm:	(name of the audit firm)				
Certified auditor:	(name of the audit firm) (name and surname)				

Submitter: Hrvatska poštanska banka p.l.c.			in HRI
tem	AOP code	Last day of the preceding business year	At the reporting date of the current period
1	2	3	
Assets			
Cash, cash balances at central banks and other demand deposits (from 2 to 4)	001	3.662.460.152	6.177.602.131
Cash in hand	001	900.072.987	1.422.548.361
Cash balances at central banks	002	2.224.401.393	4.339.757.848
Other demand deposits	004	537.985.772	415.295.922
Financial assets held for trading (from 6 to 9)	005	719.257.423	616.670.614
Derivatives Equity instruments	006 007	95.340.654	105.639.274
Debt securities	008	623.916.769	511.031.340
Loans and advances	009	-	-
Non-trading financial assets mandatorily at fair value through profit or loss (from 11 to 13) Equity instruments	010	38.865.901 20.000.000	9.316.729
Debt securities	012	-	-
Loans and advances	013	18.865.901	9.316.729
Financial assets at fair value through profit or loss (15 + 16)	014	-	-
Debt securities Loans and advances	015 016	-	-
Financial assets at fair value through other comprehensive income (from 18 to 20)	017	4.158.015.469	4.601.319.906
Equity instruments	018	49.027.711	48.896.784
Debt securities Loans and advances	019	4.108.987.758	4.552.423.122
Financial assets at amortised cost (22 + 23)	020	16.413.935.375	15.955.565.325
Debt securities	021	1.978.784	454.371
Loans and advances	023	16.411.956.591	15.955.110.954
Derivatives - hedge accounting	024 025	-	-
Fair value changes of the hedged items in portfolio hedge of interest rate risk nvestments in subsidiaries, joint ventures and associates	025	9.760.843	9.760.843
Tangible assets	027	326.523.749	310.680.257
ntangible assets	028	91.038.847	93.319.300
Tax assets Other assets	029 030	2.797.956 40.321.775	642.640 50.579.782
		40.021.775	50.57 5.702
Fixed assets and disposal groups classified as held for sale		-	9.200.000
Fixed assets and disposal groups classified as held for sale Fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31)	031 032	25.462.977.490	9.200.000 27.834.657.527
	031	25.462.977.490	
Fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities	031 032		
Total assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31)	031	25.462.977.490 	
Fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) .iabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions	031 032 033 034 035		
Total assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits	031 032 033 034 035 036		
Total assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions	031 032 033 034 035 036 037		
Fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Debt securities issued	031 032 033 034 035 036		
Fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) .iabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Other financial liabilities Financial liabilities Financial liabilities Deposits Deposits Deposits	031 032 033 034 035 036 037 038 039 040		
Fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) .iabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Debt securities issued Other financial liabilities Financial liabilities Financial liabilities Deposits Deposits Deposits Deposits Deposits Deposits Deposits	031 032 033 034 035 036 037 038 039 039 040 040		
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Fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Debt securities issued Other financial liabilities Financial liabilities Financial liabilities Deposits Deposits Deposits Other financial liabilities Det securities issued Other financial liabilities	031 032 033 034 035 036 037 038 039 039 040 040	<u>21.172</u> 21.172 - - - - - - - - - - - - - - - - - - -	27.834.657.527
Fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Other financial liabilities Financial liabilities Financial liabilities Denosits Deposits Deposits Deposits Debt securities issued Other financial liabilities Financial liabilities Financial liabilities Deposits Debt securities issued Other financial liabilities Financial liabilities Financial liabilities Financial liabilities Deposits Deposits Deposits Deposits Deposits Deposits Deposits Deposits	031 032 033 034 035 036 037 038 039 040 041 041 042 043 044 045	<u>21.172</u> 21.172 - - - - - - - - - - - - - - - - - - -	27.834.657.527
Fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Debt securities issued Other financial liabilities Financial liabilities at fair value through profit or loss (from 40 to 42) Deposits Debt securities issued Other financial liabilities Financial liabilities Deposits Dets securities issued Other financial liabilities Financial liabilities Detail to be securities issued Other financial liabilities	031 032 033 034 035 036 037 038 039 040 041 042 043 044 045 046	<u>21.172</u> 21.172 - - - - - - - - - - - - - - - - - - -	27.834.657.527
Fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Other financial liabilities Financial liabilities Financial liabilities Denosits Deposits Deposits Deposits Debt securities issued Other financial liabilities Financial liabilities Financial liabilities Deposits Debt securities issued Other financial liabilities Financial liabilities Financial liabilities Financial liabilities Deposits Deposits Deposits Deposits Deposits Deposits Deposits Deposits	031 032 033 034 035 036 037 038 039 040 041 041 042 043 044 045	21.172 21.172 - - - - - - - - - - - - - - - - - - -	27.834.657.527
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Fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Other financial liabilities Financial liabilities Tinnacial liabilities Deposits Deposits Deposits Deposits Det securities issued Other financial liabilities Financial liabilities Financial liabilities Deposits Debt securities issued Other financial liabilities Financial liabilities Deposits	031 032 033 034 035 036 037 038 039 040 041 042 043 044 045 046 045 046 047 048 049 050	<u>21.172</u> 21.172 21.172 	27.834.657.527
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fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) .iabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Debt securities issued Other financial liabilities Deposits Det securities issued Other financial liabilities Enancial liabilities Deposits Deposits Deposits Det securities issued Other financial liabilities Deposits Det securities issued Other financial liabilities Derivatives - hedge accounting Fair value changes of the hedged items in portfolio hedge of interest rate risk Provisions Tax liabilities Share capital repayable on demand Other liabilities Liabilities included in disposal groups classified as held for sale	031 032 033 034 035 036 037 038 039 040 041 042 043 044 045 046 045 046 047 048 049 050	21.172 21.172 21.172 	27.834.657.527
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Total assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Detrivatives Short positions Deposits Detrivatives Short positions Deposits Debt securities issued Other financial liabilities Financial liabilities Deposits Det securities issued Other financial liabilities Financial liabilities Deposits Det securities issued Other financial liabilities Deposits Det securities issued Other financial liabilities Derivatives - hedge accounting Fair value changes of the hedged items in portfolio hedge of interest rate risk Provisions Tax liabilities Share capital repayable on demand Other filabilities (33 + 39 + 43 + from 47 to 53) Equity Initial capital Share premium Equity instruments issued other than capital	031 032 033 034 035 036 037 038 039 040 041 041 042 043 044 045 046 047 044 045 046 047 048 046 047 048 046 047 048 046 047 050 051 052 053 054	21.172 21.172 21.172 	27.834.657.527
Total assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Debt securities issued Other financial liabilities Financial liabilities at fair value through profit or loss (from 40 to 42) Deposits Debt securities issued Other financial liabilities Financial liabilities Financial liabilities Financial liabilities Deposits Debt securities issued Other financial liabilities Financial liabilities Deposits Det securities issued Other financial liabilities Derivatives - hedge accounting Fair value changes of the hedged items in portfolio hedge of interest rate risk Provisions Tax liabilities Share capital repayable on demand Other liabilities (33 + 39 + 43 + from 47 to 53) Equity Initial capital Share premium Equity instruments Definities Liabilities (33 + 39 + 43 + from 47 to 53)	031 032 033 034 035 036 037 038 039 040 041 042 043 044 045 046 047 044 045 046 047 048 045 046 047 045 046 047 048 045 051 052 053 054	21.172 21.172 21.172 21.172 	27.834.657.527
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Total assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Detrivatives Short positions Deposits Detrivatives Short positions Deposits Detrivatives Financial liabilities Financial liabilities Financial liabilities Deposits Detrivatives issued Other financial liabilities Financial liabilities Deposits Det securities issued Other financial liabilities Detrivatives - hedge accounting Fair value changes of the hedged items in portfolio hedge of interest rate risk Provisions Tax liabilities Share capital repayable on demand Other filabilities (33 + 39 + 43 + from 47 to 53) Equity Initial capital Share premium Equity instruments issued other than capital Other equity instruments issued other than capital Other equity instruments	031 032 033 034 035 036 037 038 039 040 041 041 042 043 044 045 046 047 044 045 046 047 048 046 047 048 046 047 048 049 050 051 055 053 053 055 055 056 057 058 059 060 061	21.172 21.172 21.172 21.172 22.172 22.568.302 22.569.135.023 119.270.769 125.688.739 25.697.310 150.060.287 22.989.873.300 1.214.775.000	27.834.657.527
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Total assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Dets securities issued Other financial liabilities at fair value through profit or loss (from 40 to 42) Deposits Deposits Deposits Deposits Deposits Tinancial liabilities issued Other financial liabilities Financial liabilities measured at amortised cost (from 44 to 46) Deposits Deposits Debt securities issued Other financial liabilities Detrivatives - hedge accounting Fair value changes of the hedged items in portfolio hedge of interest rate risk Provisions Tax liabilities Share capital repayable on demand Other liabilities (33 + 39 + 43 + from 47 to 53) Equity Initial capital Share premium Equity instruments Accumulated other tomprehensive income Retained profit Revaluation reserves (-) Treasury shares <	031 032 033 034 035 036 037 038 039 040 041 041 042 043 044 045 046 047 044 045 046 047 048 046 047 048 046 047 048 049 050 051 055 053 053 055 055 056 057 058 059 060 061	21.172 21.172 21.172 21.172 22.172 22.568.302 22.569.135.023 119.270.769 125.688.739 25.697.310 150.060.287 22.989.873.300 1.214.775.000	27.834.657.527
Fotal assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Detrescurities issued Other financial liabilities Financial liabilities at fair value through profit or loss (from 40 to 42) Deposits Det securities issued Other financial liabilities Financial liabilities Tonacial liabilities measured at amortised cost (from 44 to 46) Deposits Det securities issued Other financial liabilities Derivatives - hedge accounting Fair value changes of the hedged items in portfolio hedge of interest rate risk Provisions Tax liabilities Share capital repayable on demand Other inabilities Liabilities included in disposal groups classified as held for sale Fotal liabilities (33 + 39 + 43 + from 47 to 53) Equity Initial capital Share premium Equity instruments Accumulated other comprehensive income Retained profit Revaluation reserves <t< td=""><td>031 032 033 034 035 036 037 038 039 040 041 042 043 044 045 046 044 045 044 045 044 045 044 047 048 049 050 051 052 053 054 055 056 057 057 058 059 060 061 062 063</td><td>21.172 21.172 21.172 21.172 21.172 22.569.135.023 22.569.135.023 119.270.769 125.688.739 25.697.310 150.060.287 22.989.873.300 1.214.775.000 1.214.775.000</td><td>27.834.657.527</td></t<>	031 032 033 034 035 036 037 038 039 040 041 042 043 044 045 046 044 045 044 045 044 045 044 047 048 049 050 051 052 053 054 055 056 057 057 058 059 060 061 062 063	21.172 21.172 21.172 21.172 21.172 22.569.135.023 22.569.135.023 119.270.769 125.688.739 25.697.310 150.060.287 22.989.873.300 1.214.775.000 1.214.775.000	27.834.657.527
Total assets (1 + 5 + 10 + 14 + 17 + 21 + from 24 to 31) Liabilities Financial liabilities held for trading (from 34 to 38) Derivatives Short positions Deposits Det securities issued Other financial liabilities Financial liabilities at fair value through profit or loss (from 40 to 42) Deposits Debt securities issued Other financial liabilities Financial liabilities measured at amortised cost (from 44 to 46) Deposits Debt securities issued Other financial liabilities Deposits Debt securities issued Other financial liabilities Deposits Det securities issued Other financial liabilities Derivatives - hedge accounting Fair value changes of the hedged items in portfolio hedge of interest rate risk Provisions Tax liabilities Share capital repayable on demand Other liabilities Liabilities included in disposal groups classified as held for sale Total liabilities (33 + 39 + 43 + from 47 to 53) Equity Intital capital Share p	031 032 033 034 035 036 037 038 039 040 041 041 042 043 044 045 046 047 044 045 046 047 048 049 050 051 052 053 054 055 056 057 058 059 060 061 062 063 064	21.172 21.172 21.172 21.172 21.172 22.569.135.023 22.569.135.023 119.270.769 125.688.739 25.697.310 150.060.287 22.989.873.300 1.214.775.000 1.214.775.000	27.834.657.527

ubmitter: Hrvateka počtanska banka n Lo					in LU	
Submitter: Hrvatska poštanska banka p.l.c.					in HF	
tem	AOP code	Same period of the	previous year	Current period		
	coue	Cumulative	Quarter	Cumulative	Quar	
	2	3	4	5		
Interest income	001	588.918.099	147.709.898	560.475.074	135.480.2	
(Interest expenses)	002	51.583.346	11.627.607	36.363.820	8.838.2	
(Expenses on share capital repayable on demand) Dividend received	003 004	3.292.513	11.671	2.043.665	53.5	
Fees and commissions income	004	450.155.698	108.279.355	482.976.369	112.905.3	
(Fees and commissions expenses)	006	273.888.635	65.272.158	290.099.614	69.031.0	
Gains or (-) losses on derecognition of financial assets and liabilities not measured at fair value through	007	35.035.565		671.529		
rofit or loss, net	007	33.035.365	-	071.529		
Gains or (-) losses on financial assets and liabilities held for trading, net	008	47.068.263	18.424.922	59.962.657	10.403.	
Gains or losses on non-trading financial assets mandatorily at fair value through profit or loss, net	009	(571.077)	(787.789)	30.491.412	53.	
ains or (-) losses on financial assets and liabilities at fair value through profit or loss, net	010	-	-	-		
ans or (-) losses from hedge accounting, net	011	-	-	-		
xchange rate differences [gain or (-) loss], net	012	(8.624.819)	(1.037.018)	(7.592.753)	(1.436.6	
ains or (-) losses on derecognition of non-financial assets, net	013			-		
ther operating income	014	10.448.879	4.092.981	18.529.530	11.730.	
Other operating expenses)	015	13.223.239	3.575.095	19.815.032	11.397.	
otal operating income, net (1 – 2 – 3 + 4 + 5 – 6 + from 7 to 14 – 15)	016	787.027.901	196.219.160	801.279.017	179.924.	
Administrative expenses)	017	381.956.776	72.394.373	408.674.319	124.512.	
Contributions in cash rehabilitation committees and Deposit Insurance Schemes)	018	42.002.367	10.488.737	13.916.357	3.479.	
Depreciation)	019	75.816.110	17.704.706	67.020.386	16.768.	
lodification gains or (-) losses, net	020 021	(3.386.347)	(2.550)	(4.328.639)	(2.350.0	
Provisions or (-) reversal of provisions) mpairment or (-) reversal of impairment on financial assets not measured at fair value through profit or		(61.671.217)	1.020.378	306.219	(20.428.2	
ss)	022	109.876.155	26.428.653	63.262.189	61.565.	
mpairment or (-) reversal of impairment of investments in subsidiaries, joint ventures and associates)	023	-	-	-		
mpairment or (-) reversal of impairment on non-financial assets)	024	8.711.610	8.711.610	(1.903.399)	(1.903.3	
egative goodwill recognised in profit or loss	025	-	-	-		
hare of the profit or (-) loss of investments in subsidiaries, joint ventures and associates accounted for	026	-	-	-		
sing the equity method rolit or (-) loss from fixed assets and disposal groups classified as held for sale not qualifying as scontinued operations	027	-	-	-		
Profit or (-) loss before tax from continuing operations (16 – 17 – 18 + 19 – from 20 to 23 + from 24						
p 26)	028	226.949.753	59.468.153	245.674.307	(6.420.7	
Fax expense or (-) income related to profit or loss from continuing operations)	029	44.887.608	10 941 501	42 567 704	(1.069.9	
Profit or (-) loss after tax from continuing operations (27 – 28)		44.007.000	10.841.591	43.567.794	(1.968.8	
	030	182.062.145	48.626.562	202.106.513	(4.451.8	
rofit or (-) loss after tax from discontinued operations (31 – 32)	031	-		-		
rofit or (-) loss before tax from discontinued operations Fax expense or (-) income related to discontinued operations)	032	-	-	-		
rofit or $(-)$ loss for the year $(29 + 30; 34 + 35)$	033 034	182.062.145	48.626.562	202.106.513	(4.451.8	
tributable to minority interest [non-controlling interests]	034	102.002.145	40.020.302	202.100.313	(4.451.0	
tributable to owners of the parent	036	182.062.145	48.626.562	202.106.513	(4.451.8	
TATEMENT OF OTHER COMPREHENSIVE INCOME		-	-	_		
ncome or (-) loss for the current year	037	182.062.145	48.626.562	202.106.513	(4.451.8	
ther comprehensive income (38 + 50)	038	(82.538.216)	9.184.875	(24.780.853)	(18.371.2	
tems that will not be reclassified to profit or loss (from 39 to 45) + 48 + 49)	039	(4.199.151)	(4.199.151)	1.831.095	2.288.	
angible assets	040	(7.533.354)	(7.533.354)	6.411.028	6.411.	
tangible assets	041	-	-	-	(0.000.0	
ctuarial gains or (-) losses on defined benefit pension plans	042 043	1.825.625	1.825.625	(2.968.225)	(2.968.2	
ixed assets and disposal groups classified as held for sale hare of other recognised income and expense of entities accounted for using the equity method	043	-	-	-		
	044	-	-	-		
	046	-	-	-		
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive						
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net	0.47			-		
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net air value changes of equity instruments measured at fair value through other comprehensive income	047	-	-			
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net air value changes of equity instruments measured at fair value through other comprehensive income edged item] air value changes of equity instruments measured at fair value through other comprehensive income air value changes of equity instruments measured at fair value through other comprehensive income air value changes of equity instruments measured at fair value through other comprehensive income air value changes of equity instruments measured at fair value through other comprehensive income air value changes of equity instruments measured at fair value through other comprehensive income air value changes of equity instruments measured at fair value through other comprehensive income air value changes of equity instruments measured at fair value through other comprehensive income air value changes of equity instruments measured at fair value through other comprehensive income air value changes of equity instruments measured at fair value through other comprehensive income air value changes of equity instruments measured at fair value through other comprehensive income air value changes of equity instruments measured at fair value through other comprehensive income air value changes of equity instruments measured at fair value through other comprehensive income and the second secon		-	-			
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net air value changes of equity instruments measured at fair value through other comprehensive income edged item] air value changes of equity instruments measured at fair value through other comprehensive income edging instrument]	047 048	-	-	-		
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net air value changes of equity instruments measured at fair value through other comprehensive income edged item] air value changes of equity instruments measured at fair value through other comprehensive income edging instrument] air value changes of financial liabilities at fair value through profit or loss attributable to changes in their		-	-	-		
ains or (>) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net in value changes of equity instruments measured at fair value through other comprehensive income edged item] in value changes of equity instruments measured at fair value through other comprehensive income edging instrument] in value changes of financial liabilities at fair value through profit or loss attributable to changes in their edit risk.	048 049	- - 1 500 570		-	(1.159.0	
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net ir value changes of equity instruments measured at fair value through other comprehensive income adged item] iir value changes of equity instruments measured at fair value through other comprehensive income adging instrument] iir value changes of financial liabilities at fair value through profit or loss attributable to changes in their adit risk come tax relating to items that will not be reclassified	048 049 050	1.508.578 (78.339.065)	1.508.578	(1.611.708)		
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net in value changes of equity instruments measured at fair value through other comprehensive income edged item] is value changes of equity instruments measured at fair value through other comprehensive income edging instrument] in value changes of financial liabilities at fair value through profit or loss attributable to changes in their edit risk relating to items that will not be reclassified ms that may be reclassified to profit or loss (from 51 to 58)	048 049 050 051	1.508.578 (78.339.065)	1.508.578 13.384.026	(1.611.708) (26.611.948)		
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net air value changes of equity instruments measured at fair value through other comprehensive income edged item] air value changes of equity instruments measured at fair value through other comprehensive income edging instrument] air value changes of financial liabilities at fair value through profit or loss attributable to changes in their edit risk come tax relating to items that will not be reclassified ems that may be reclassified to profit or loss (from 51 to 58) edge of net investments in foreign operations [effective portion]	048 049 050 051 052					
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net air value changes of equity instruments measured at fair value through other comprehensive income edged item] air value changes of equity instruments measured at fair value through other comprehensive income edging instrument] air value changes of financial liabilities at fair value through profit or loss attributable to changes in their edit risk come tax relating to items that will not be reclassified ers that may be reclassified to profit or loss (from 51 to 58) edge of net investments in foreign operations [effective portion] regin currency translation	048 049 050 051 052 053					
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net air value changes of equity instruments measured at fair value through other comprehensive income edged item] air value changes of equity instruments measured at fair value through other comprehensive income edging instrument] air value changes of financial liabilities at fair value through profit or loss attributable to changes in their edit risk come tax relating to items that will not be reclassified ms that may be reclassified to profit or loss (rom 51 to 58) edge of net investments in foreign operations [effective portion] areign currency translation ash flow hedges [effective portion]	048 049 050 051 052					
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net air value changes of equity instruments measured at fair value through other comprehensive income edged item] air value changes of financial liabilities at fair value through profit or loss attributable to changes in their edit risk changes of financial liabilities at fair value through profit or loss attributable to changes in their edit risk come fax relating to items that will not be reclassified ams that reals relating to items that will not be reclassified edge of net investments in foreign operations [effective portion] oreign currency translation ash flow hedges [effective portion] edging instruments [not designated elements]	048 049 050 051 052 053 054				(20.660.0	
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net air value changes of equity instruments measured at fair value through other comprehensive income edged item] air value changes of equity instruments measured at fair value through other comprehensive income edging instrument] air value changes of financial liabilities at fair value through profit or loss attributable to changes in their edit risk come tax relating to items that will not be reclassified ms fitat may be reclassified to profit or loss (from 51 to 58) edge of net investments in foreign operations [effective portion] oreign currency translation ash flow hedges [effective portion] edging instruments [nd designated elements] ebt instruments at fair value through other comprehensive income xed assets and disposal groups classified as held for sale	048 049 050 051 052 053 054 055	(78.339.065)	13.384.026	(26.611.948)	(20.660.0	
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net air value changes of equity instruments measured at fair value through other comprehensive income edged item] air value changes of equity instruments measured at fair value through other comprehensive income edging instrument] air value changes of financial liabilities at fair value through profit or loss attributable to changes in their edit risk come fax relating to items that will not be reclassified ems that may be reclassified to profit or loss (from 51 to 58) edge of net investments in foreign operations [effective portion] oreign currency translation ash flow hedges [effective portion] edging instruments [not designated elements] ebt instruments at fair value through other comprehensive income xed assets and disposal groups classified as held for sale hare of other recognised income and expense of investments in subsidiaries, joint ventures and	048 049 050 051 052 053 054 055 056 057	(78.339.065)	13.384.026	(26.611.948)	(20.660.0	
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net air value changes of equity instruments measured at fair value through other comprehensive income edged item] air value changes of equity instruments measured at fair value through other comprehensive income edging instrument] air value changes of financial liabilities at fair value through profit or loss attributable to changes in their edit risk come tax relating to items that will not be reclassified ms that may be reclassified to profit or loss (from 51 to 58) edge of net investments in foreign operations [effective portion] oreign currency translation ash flow hedges [effective portion] edging instruments [not designated elements] ebit instruments and disposal groups classified as held for sale hare of other recognised income and expense of investments in subsidiaries, joint ventures and sociates	048 049 050 051 052 053 054 055 056 057 058	(78.339.065)	13.384.026 - - 16.394.117	(26.611.948)	(20.660.0	
ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive come, net air value changes of equity instruments measured at fair value through other comprehensive income edged fitem] air value changes of equity instruments measured at fair value through other comprehensive income is value changes of financial liabilities at fair value through profit or loss attributable to changes in their edging instrument] air value changes of financial liabilities at fair value through profit or loss attributable to changes in their edit risk come fax relating to items that will not be reclassified ems that may be reclassified to profit or loss (from 51 to 58) edge of net investments in foreign operations [effective portion] oreign currency translation ash flow hedges [effective portion] edging instruments [not designated elements] edd assets and disposal groups classified as held for sale hare of other recognised income and expense of investments in subsidiaries, joint ventures and sociates come tax relating to items that may be reclassified to profit or (-) loss	048 049 050 051 052 053 054 055 056 057 058 059	(78.339.065) (95.463.311) 17.124.246	13.384.026 	(26.611.948) (32.525.728) 5.913.780	(20.660.0 (25.195.2 4.535.	
air value changes of equity instruments measured at fair value through other comprehensive income ains or (-) losses from hedge accounting of equity instruments at fair value through other comprehensive icome, net air value changes of equity instruments measured at fair value through other comprehensive income edged item] air value changes of financial liabilities at fair value through other comprehensive income edging instrument] air value changes of financial liabilities at fair value through profit or loss attributable to changes in their redit risk come tax relating to items that will not be reclassified mems that may be reclassified to profit or loss (from 51 to 58) ledge of net investments in foreign operations [effective portion] oreign currency translation iash flow hedges [effective portion] edging instruments [not designated elements] ebt instruments at fair value through other comprehensive income ixed assets and disposal groups classified as held for sale hare of other recognised income and expense of investments in subsidiaries, joint ventures and sociates come tax relating to items that may be reclassified to profit or (-) loss otal comprehensive income for the current year (36 + 37; 60 + 61) tributable to minority interest [non-controlin interest]	048 049 050 051 052 053 054 055 056 057 058	(78.339.065)	13.384.026 - - 16.394.117	(26.611.948)	(1.153.5 (20.660.0 (25.195.2 4.535. (22.823.1	

STATEMENT OF CASH FLOW for the period January 01, 2021 to December 31, 2021	
Submitter: Hrvatska poštanska banka p.l.c.	

in HRK

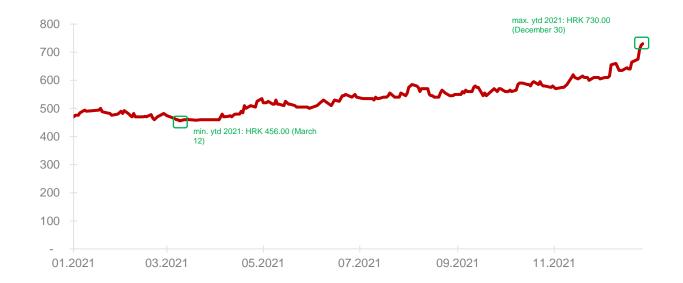
Item	AOP code	Same period of the previous year	Current period
1	2	3	1
Operating activities - direct method	-	0	
Interest received and similar receipts	001	-	-
Fees and commissions received	002	-	-
(Interest paid and similar expenditures)	003	-	-
(Fees and commissions paid)	004	-	-
(Operating expenses paid)	005	-	-
Net gains/losses from financial instruments at fair value through statement of profit or loss	006	-	-
Other receipts	007	-	-
(Other expenditures)	008	-	-
Operating activities - indirect method			-
Profit/(loss) before tax	009	227.124.253	245.674.307
Adjustments:	010	-	-
Impairment and provisions Depreciation	010	174.933.719	67.897.047
Depreciation	011	74.952.898	67.020.386
Net unrealised (gains)/losses on financial assets and liabilities at fair value through statement of profit or loss	012	(73.479.009)	(91.125.598)
(Profit)/loss from the sale of tangible assets	013	(73.479.009)	(91.125.590)
Other non-cash items	013	(537.334.753)	(524.111.254)
Promjene u imovini i obvezama iz poslovnih aktivnosti	014	(007.004.700)	(024.111.204)
		-	-
Deposits with the Croatian National Bank	015	(280.916.192)	(107.284.615)
Deposits with financial institutions and loans to financial institutions Loans and advances to other clients	016	258.285.873	-
	017	(1.316.301.519)	496.539.424
Securities and other financial instruments at fair value through other comprehensive income Securities and other financial instruments held for trading	018	468.611.329	(470.130.770) 171.790.050
Securities and other financial instruments at fair value through statement of profit or loss, not traded	019 020	(65.609.242)	171.790.050
Securities and other financial instruments mandatorily at fair value through statement of profit or loss	020	-	50.800.000
Securities and other financial instruments mandatorily a rair value through statement of profit of loss	021	2.326.911	1.524.413
Other assets from operating activities	022	2.682.650	(10.258.008)
Deposits from financial institutions	023	105.943.541	(78.058.830)
Transaction accounts of other clients	025	1.255.559.114	914.860.795
Savings deposits of other clients	026	720.175.408	1.918.206.578
Time deposits of other clients	027	(928.046.118)	(773.984.130)
Derivative financial liabilities and other liabilities held for trading	028	5.952.655	(24.867.990)
Other liabilities from operating activities	029	862.044	244.034.990
Interest received from operating activities [indirect method]	030	588.918.099	552.108.813
Dividends received from operating activities [indirect method]	031	3.280.842	2.043.665
Interest paid from operating activities [indirect method]	032	(51.583.346)	(36.363.820)
(Income tax paid)	033		
Net cash flow from operating activities (from 1 to 33)	034	636.339.157	2.616.315.452
Investing activities			
Cash receipts from the sale / payments for the purchase of tangible and intangible assets	035	(58.989.941)	(62.657.347)
Cash receipts from the sale / payments for the purchase of investments in branches, associates and joint	036		
ventures Cash receipts from the sale / payments for the purchase of securities and other financial instruments held to		-	-
maturity	037		
Dividends received from investing activities	038	2.326.911	1.524.413
Other receipts/payments from investing activities	038	2.320.911	1.524.415
Net cash flow from investing activities (from 35 to 39)	039	(56.663.030)	(61.132.934)
Financing activities	040	(00.000.000)	(011102.004)
Net increase/(decrease) in loans received from financing activities	041	475.822.595	(44.838.724)
Net increase/(decrease) in debt securities issued	042	-	(
Net increase/(decrease) in Tier 2 capital instruments	043	-	-
Increase in share capital	044	-	-
(Dividends paid)	045		-
Other receipts/(payments) from financing activities	046		
Net cash flow from financing activities (from 41 to 46)	047	475.822.595	(44.838.724)
Net increase/(decrease) of cash and cash equivalents (34 + 40 + 47)	048	1.055.498.721	2.510.343.794
Cash and cash equivalents at the beginning of period	049	3.037.318.898	4.084.192.801
Effect of exchange rate fluctuations on cash and cash equivalents	050	(8.624.819)	(7.592.753)
Cash and cash equivalents at the end of period (48 + 49 + 50)	051	4.084.192.800	6.586.943.842

STATEMENT OF CHANGES IN EQUITY for the period January 01, 2021 to December 31, 2021														i	n HRK
							le to owners of th						Non-contro interes		
Item	AOP code	Equity	Share premium		Other equity instruments	Accumulated other comprehensive income	Retained profit	Revaluation reserves	Other reserves	() Treasury shares	Profit or (-) loss attributable to owners of the parent	(-) Interim dividends		er items	Total
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
Opening balance [before restatement]	001	1.214.775.000	-	-	-	264.974.555	200.321.464	-	611.448.026	(477.000)	182.062.145	-	-	-	2.473.104.190
Effects of error corrections	002	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Effects of changes in accounting policies	003			-	-	-		-				-	-	-	
Opening balance [current period] (1 + 2 + 3)	004	1.214.775.000		-		264.974.555	200.321.464	-	611.448.026	(477.000)	182.062.145	-	-	-	2.473.104.190
Ordinary shares issue	005	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Preference shares issue	006			-	-	-	-	-	-	-	-	-	-	-	-
Issue of other equity instruments	007			-	-	-	-	-	-	-	-	-	-	-	-
Exercise or expiration of other equity instruments issued	008	-	-	-	-	-	-	-	-	-	-	-	-	-	
Conversion of debt to equity	009			-	-	-	-	-	-	-	-	-	-	-	-
Capital reduction	010			-	-	-	-	-	-	-	-	-	-	-	-
Dividends	011		-	-	-	-	-	-	-	-	-	-	-	-	-
Purchase/sale of treasury shares	012		-	-	-	-	-	-	-	-	-	-	-	-	-
Sale or cancellation of treasury shares	013		-	-	-	-	-	-	-	-	-	-	-	-	-
Reclassification of financial instruments from equity to liability	014		-	-	-	-	-	-	-	-	-	-	-	-	
Reclassification of financial instruments from liability to equity	015		-	-	-	-		-		-	-	-	-	-	-
Transfers among components of equity instruments	016		-	-	-	-	91.031.073	-	91.031.073	-	(182.062.145)	-	-	-	-
Share based payments	017	-	-	-	-	-	-	-	-	-	-	-	-	-	
Other increase or (-) decrease of equity instruments	018			-				-	-	-		-	-	-	-
Total comprehensive income for the current year	019	-	-	-	-	(24.780.853)	-	-	-	-	202.106.513	-	-	-	199.820.152
Equity instruments increase or (-) decrease resulting from business combinations	020						-	-			-	-			
Closing balance [current period] (from 4 to 20)	021	1.214.775.000				240.193.702	291.352.537	-	702.479.099	(477.000)	202.106.513	-	-	-	2.672.924.342

INTEREST INCOME				in HRK		
OP 001	Same period of the pre	evious year 01.01	Current perio	id 01.01 31.12.2021.	1	
	31.12.20 Cumulative	Quarter	Cumulative	Quarter		
ebt securities oans and advances	81.200.505 507.402.688 #	19.781.507 127.826.158	72.516.026 487.949.750	16.735.784 118.744.492		
ther assets	314.906 #	102.233	9.298	-		
eposits vther liabilities otal	-	-		-		
	588.918.099	147.709.899	560.475.074	135.480.277	•	
INTEREST EXPENSE	Same period of the pre	evious year 01.01		in HRK		
OP 002	31.12.20 Cumulative	020. Quarter	Current perio Cumulative	d 01.01 31.12.2021. Quarter		
ebt securities		-	123.676	123.676		
bans and advances ther assets	2.873.659	847.064	4.101.084	1.495.434		
eposits ther liabilities	47.526.686 1.183.001	10.310.091 470.451	32.077.317 61.743	7.162.374 56.784		
otal	51.583.346	11.627.606	36.363.820	8.838.268		
FEE AND COMMISSION INCOME			-	in HRK]	
DP 005	Same period of the pre 31.12.20			d 01.01 31.12.2021.		
curities	Cumulative 3.269.735	Quarter 3.037.509	Cumulative 3.023.066	Quarter 757,563		
sset management ustody [according to the type of client]	44.754 3.651.553	10.656 97.941	35.100 5.336.081	6.632 1.375.488		
an commitments	72.553	13.757	25.465 474.556.657	4.283		
her otal	443.117.102 450.155.698	105.119.492	474.556.657 482.976.369	110.761.393 112.905.359		
FEE AND COMMISSION EXPENSE				in HRK		
DP 006	Same period of the pre 31.12.20	evious year 01.01	Current perio	d 01.01 31.12.2021.		
	Cumulative	Quarter	Cumulative 1.936.040	Quarter		
ink clearing and settlement her	1.726.624 # 272.162.011	454.600 64.817.558	288.163.574	397.663 68.633.344		
otal	273.888.635	65.272.158	290.099.614	69.031.008		
GAIN/LOSSES ON TERMINATION OF FINANCIAL ASSETS AND FINANCIA	L LIABILITIES Same period of the pre	evious year 01.01		in HRK		
DP 007	31.12.20 Cumulative	020. Quarter	Current perio Cumulative	d 01.01 31.12.2021. Quarter		
abt securities	35.035.565	- duarter		Quarter		
ans and advances eposits	-		-	-		
bt Securities issued her financial liabilities			671.529	- 508		
stal	35.035.565	-	671.529	508		
GAINS OR (-) LOSSES ON FINANCIAL ASSETS AND LIABILITIES HELD FOR	OR TRADING Same period of the pre	avious year of of	-	in HRK	-	
DP 008	31.12.20)20.		d 01.01 31.12.2021.		
uity instruments	Cumulative (770.953)	Quarter (770.953)	Cumulative 10.326.550	Quarter 1.868.962		
bt securities (transactions and derivatives	(7.006.878) 54.846.094	5.373.210	(7.400.995) 57.037.101	(4.798.306) 13.333.015		
tansactions and derivatives	47.068.263	18.424.922	59.962.657	10.403.671		
GAINS OR LOSSES ON NON-TRADING FINANCIAL ASSETS MANDATORI	Y AT FAIR VALUE THR	OUGH PROFIT OR LO	SS			
OP 009	Same period of the pre 31.12.20	evious year 01.01)20.	Current perio	d 01.01 31.12.2021.		
guity instruments	Cumulative	Quarter	Cumulative 30.800.000	Quarter		
ebt securities	(571.077)	(787.788)	(308.588)	- 53.461		
bans and advances	(571.077)	(787.788)	30.491.412	53.461		
OPERATING EXPENSES				in HRK		
DP 015 & AOP 017 & AOP 018	Same period of the pre 31.12.20	evious year 01.01	Current perio	d 01.01 31.12.2021.		
	Cumulative 13.223.239	Quarter 3,575,095	Cumulative 19.815.032	Quarter 11.397.317		
her operating expenses Iministrative expenses	381.956.776	103.908.003	408.674.319	124.512.807		
nployee expenses her administrative expenses	227.865.502 154.091.274	60.943.106 42.964.897	243.899.806 164.774.513	72.599.025 51.913.782		
ontributions in cash rehabilitation committees and Deposit Insurance Sci mortization	42.002.367 75.816.110	10.488.737 17.704.706	13.916.357 67.020.386	3.479.089 16.768.958		
operty, plant and equipment	43.011.508	20.495.780	41.840.837	10.339.091		
vestment property ther intangible assets	32.804.602	(2.791.073)	25.179.550	6.429.867		
otal	512.998.493	135.676.541	509.426.095	156.158.171		
IMPAIRMENT LOSSES AND PROVISION EXPENSES	Same period of the pre	evious year 01.01		in HRK		
OP 019 & AOP 020 & AOP 021 & AOP 023	31.12.20 Cumulative	020. Quarter	Current perio Cumulative	d 01.01. – 31.12.2021. Quarter		
odification gains or (-) losses, net	(3.386.347)	(2.549)	(4.328.639)	(2.350.084)		
nancial assets at fair value through other comprehensive income nancial assets at amortized cost	(3.386.347)	(2.549)	(4.328.639)	(2.350.084)		
rovisions or (-) reversal of provisions) abilities towards resolution committees and deposit insurance systems	(61.671.217)	1.020.378	306.219	(20.428.201)		
ther Provisions)	17.214.299 (78.885.516)	6.384.646 (5.364.268)	(16.209.564) 16.515.783	(20.877.744) 449.543		
npairment or (-) reversal of impairment on financial assets that are not						
easured at fair value through profit or loss) inancial assets at fair value through other comprehensive income)	109.876.155 577.174	26.428.653 (99.553)	63.262.189 6.409.709	61.565.820 8.141.886		
inancial assets at amortized cost) npairment or (-) reversal of impairment off of investments in subsidiaries, joint ve	109.298.981	26.528.206	56.852.480	53.423.934		
npairment of () reversal of impairment of on-financial assets) roperty, plant and equipment)	8.711.610	8.711.610	(1.903.399) (1.791.199)	(1.903.399) (1.791.199)		
ivestment property)	8.711.610	8.711.610	(112.200)	(112.200)		
Soodwill) Ither intangible assets)		-	:	-		
otal	60.302.895	36.163.190	65.993.647	41.584.303		
) LOANS AND ADVANCES						in
DP 023	Stage 1	31.12.2020. Stage 2	Stage 3	Stage 1	31.12.2021. Stage 2	St
ntral banks	1.219.156.918 1.219.156.918 -	-	-	1.326.441.533 1.326.441.533		3
owance		-	-		-	
overnment oss loans	3.942.201.966 3.964.782.989	30.961.917 32.372.813	645 92.659	3.442.887.361 3.456.836.667	27.214.597 27.813.410	9
owance edit institutuions	(22.581.024) 368.510.087	(1.410.896)	(92.014)	(13.949.306) 277.890.317	(598.813)	(93
ross loans lowance	57.300 27	-	-	117.158	-	
posits lowance	368.996.913 (544.154)	-	-	278.323.532 (550.373)		
owance her financial institutions nes loans	(544.154) 179.270.857 168.686.297	3.893		170.320.447	122	
owance	(584.453)	3.983 (90)	-	160.489.050 (2.059.031)	122 (0)	
eposits owance	11.262.954 (93.941)	-	-	12.188.549 (298.121)	-	
on - financial institutions loss loans	2.197.948.615 2.308.641.061	401.530.258 458.968.687	636.985.919 1.456.435.166	1.635.385.261 1.661.243.557	770.088.173 836.572.344	615.079 1.333.34
	(110.692.446) 7.022.179.455	(57.438.429) 251.126.985	(819.449.247) 162.079.076	(25.858.296) 7.096.378.085	(66.484.172)	(718.262
	7.022.179.455 7.060.672.678 (38.493.224)	251.126.985 272.846.699 (21.719.714)	687.755.861 (525.676.785)	7.190.592.928 (94.214.842)		221.12 831.40 (610.27)
tail oss loans		(21.719.714) 683.623.053	(525.676.785) 799.065.640	(94.214.842) 13.949.303.005	(41.631.453) 1.169.606.868	(610.27) 836.20
tali oss loans owance	14.929.267.898					in
tall ossioans owance tal NON-TRADING FINANCIAL ASSETS MEASURED AT FAIR VALUE THRO						
Hall owance Hal) NON-TRADING FINANCIAL ASSETS MEASURED AT FAIR VALUE THRO DP 013		31.12.2021.				
Hall owance Hall J MONETADING FINANCIAL ASSETS MEASURED AT FAIR VALUE THRO 2015 Profil Profil Cal Bala	UGH PROFIT OR LOSS	31.12.2021.				
Hall sos lons owance Hall J MONETADING FINANCIAL ASSETS MEASURED AT FAIR VALUE THRO PMOT PMOT PMOT ADIANAS edi Institutions her funcial institutions	UGH PROFIT OR LOSS 31.12.2020.	-				
Hall ossicans owance tal) NON-TRADING FINANCIAL ASSETS MEASURED AT FAIR VALUE THRO OP 013 control balm seds institutions weds institutions mon-financial institutions tail	UGH PROFIT OR LOSS 31.12.2020.	2.895.155 6.421.574				
etail lowance total I) NON-TRADING FINANCIAL ASSETS MEASURED AT FAIR VALUE THRO OP 013 Profil Status red institutions red institutions red institutions dail	UGH PROFIT OR LOSS 31.12.2020. - - - 5.093.283	2.895.155				
Iowance Hatal Iosa Joon Iosa Joon Iosa Joon Iosa	UGH PROFIT OR LOSS 31.12.2020. 5.093.283 13.772.618 18.865.901	2.895.155 6.421.574 9.316.729				in
etail cosa loans lowance ball DI DOL FRADING FINANCIAL ASSETS MEASURED AT FAIR VALUE THRO DO 10 Port 1	UGH PROFIT OR LOSS 31.12.2020. 5.093.283 13.772.618 18.865.901 31.12.2020. 400.000.000	2.895.155 6.421.574 9.316.729 31.12.2021. 401.789.616				in
Itali Sos loans	UGH PROFIT OR LOSS 31.12.2020. 5.093.283 13.772.618 18.865.901 31.12.2020. 400.00.000 5.325.746.428 2020.13.088	2.895.155 6.421.574 9.316.729 31.12.2021. 401.789.616 6.575.113.951 103.448.950				in
tall so consolution) NON-TRANCIAL ASSETS MEASURED AT FAIR VALUE THRO NON-TRAIN DATA) NON-TRAINED AT FAIR VALUE THRO PP 01 20 databe ter forancial institutions ter forancial institutions tall) DEPOSTS 20 FGA 20 databe col state co	UGH PROFIT OR LOSS 31.12.2020 5.093.283 13.772.618 18.865.901 31.12.2020 400.000.000 5.252.764.6428	2.895.155 6.421.574 9.316.729 31.12.2021. 401.789.616 6.575.113.951				in

HPB-R-A stock during the reporting period





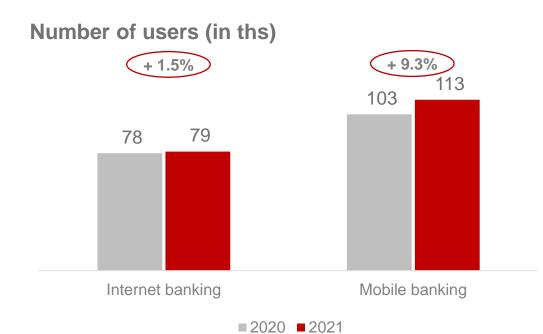
Stock data and details

Issue date	December 12, 2000
ISIN	HRHPB0RA0002
Segment	Zagreb Stock Exchange
Listed quantity	2,024,625
Share price as at September 30, 2021 (in HRK)	730.00
Market capitalisation (in HRK million)	1,477.98

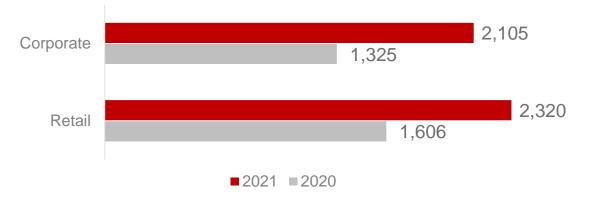
Shareholders **Ownership stake (%)** Republic of Croatia 44.90 **Croatian Post PLC** 11.93 Croatian Deposit Insurance Agency 8.98 Croatian Pension Insurance Institute 8.76 0.04 Hrvatska poštanska banka p.l.c. – treasury shares Other shareholders (each under 5% of share of the (25.39 **Total shares** 100.00

3

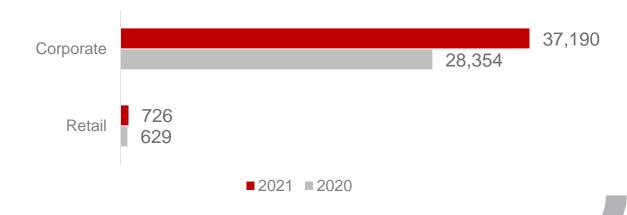
Direct channels



Transaction volume - Mobile banking (in HRK mn)



Transaction volume - Internet banking (in HRK mn)



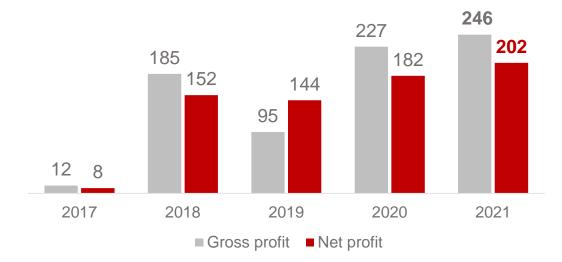
Continuous growth in digital channels with focus on m-banking; m-banking users + 9.3% and transaction volume + 50.9% vs 12M 2020;

- M-banking is primary digital channel for retail clients (80 %);
- Further increase in e-banking users (+ 1.5%) and transaction volume (+ 30.8%) vs 12M 2020;
- **E-banking** is primary digital channel for corporate clients (82%).

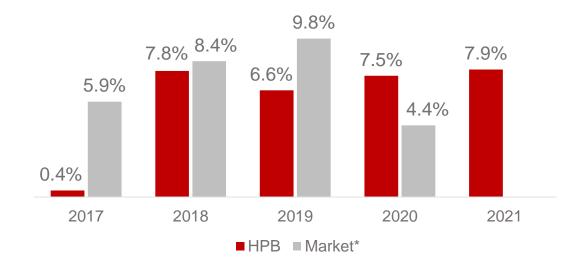


Profitability

Profit development (in HRK mn)



Return on Average Equity ROAE



* Market share data for 2021 not available at the time presentation was published

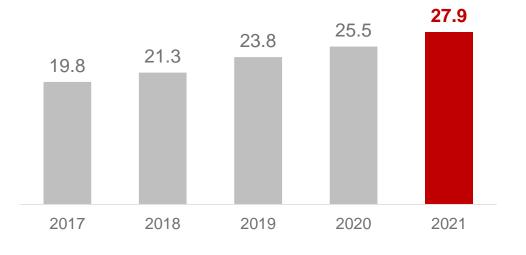
Highest net profit in 30-year history as a result of increase in NCFI, trading and other income and reduction of deposit insurance premium.

Asset development

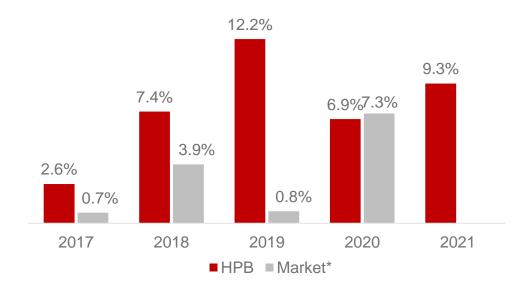
HPB's Asset development

(in HRK bn)





Comparative asset growth rates



* Market data were not available for 2021 at the time this presentation was published

- Bank's growth continued in 2021, asset up HRK + 2.4 bn;
- LCR (Liquidity Coverage Ratio) as of 31.12.2021 is at 183%.





HPB together with strategic partner Hrvatska pošta is accessible at over 1,000 locations

Products and services are offered to our current and potential clients in:

12 regional centers Retail and SME

- 51 offices and 6 branch offices for retail clients;
- 12 offices for corporate clients.

Post offices

- Payment services in HRK and contracting Bank's products and services in 1,015 post offices for retail clients while services for corporate clients are available at 987 locations;
- Loan services to retail clients in HP financial corner at 142 locations.

